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Commissioner

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MINUTES
HEALTH COMMISSION MEETING
Tuesday June 23, 2020 3:00 p.m.

1) CALL TO ORDER

Present: Commissioner Dan Bernal President
Commissioner Edward A. Chow M.D.
Commissioner Cecilia Chung
Commissioner Laurie Green, MD

Excused: Commissioner Suzanne Giraudo, Ph.D
Commissioner Tessie Guillermo

The meeting was called to order at 3:07pm.

2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION MEETING OF JUNE 16, 2020

Action Taken: The Health Commission unanimously approved the June 16, 2020 meeting minutes.

3) GENERAL PUBLIC COMMENT

There was no general public comment.

4) ANNUAL REQUEST TO THE HEALTH COMMISSION FOR ADVANCE APPROVAL OF POTENTIAL CHAPTER 21.42 SOLE SOURCE WAIVER USAGE IN FY20-21. APPROVAL REQUESTED.

Michelle Ruggels, Director of the SFDPH Business Office, presented the item.

Action Taken: The Health Commission unanimously approved the item.

5) ZSFG CEO REPORT

Susan Ehrlich, MD, ZSFG CEO, presented the item.

Commissioner Comments:
Commissioner Chow asked if visitors to ZSFG undergo temperature checks and COVID-19 testing. Dr. Ehrlich stated that visitors receive temperature checks.

Commissioner Chow asked for a future presentation on ZSFG equity work. Dr. Erhlich agreed and stated that ZSFG has an ongoing A3 Equity initiative and ZSFG-specific equity metrics are tracked and presented as part of the DPH-wide Equity work.

Commissioner Green asked for more information regarding opportunities for improvement in COVID-19 testing and whether rapid testing is an option. Dr. Ehrlich stated that everyone admitted to ZSFG is tested; ZSFG also strives to test those patients who will be entering the hospital for procedures and/or surgeries. Dr. Ehrlich stated that the type of rapid COVID-19 testing available to ZSFG is not the most effective but is used for individuals entering PES. She added that it is not possible to test all visitors to the hospital.

Commissioner Chow asked for diversion data for months not listed on the report. Dr. Ehrlich stated that for April, the diversion rate was 7.4%; she noted that the data for May is similar.

Commissioner Chow asked for more information regarding the psychiatrist stationed in the Emergency Department. Dr. Ehrlich stated that the placement of a psychiatrist and licensed psychiatric technicians in addition to the inclusion of the Behavioral Episode Response Team has contributed to improving the situation. She noted that when Psychiatric Emergency Services expands to its new location in several years, systems in the ED will evolve.

Commissioner Chow asked for more information regarding lower level of care data. Dr. Ehrlich stated that the limited discharge placements for patients with psychiatric and complex medical issues has impacted the flow of patients from ZSFG.

Commissioner Green asked if any of changes made at ZSFG during the COVID-19 pandemic will be made permanent. Dr. Erhlich stated that the efficiency and effectiveness of telemedicine means that ZSFG, in alignment with national trends, will attempt to continue to office this mode of service. She also noted that the CADDY project, which utilizes a physician and paramedic to help route ambulances to hospitals in an equitable way, will likely be instituted permanently. Dr. Ehrlich also stated that ZSFG is looking at how best to have more control of the flow of people coming onto the ZSFG campus.

Commissioner Green asked for more information regarding how ZSFG will handle social distancing issues in regard to its space as reopening of the city continues. Dr. Ehrlich stated that ZSFG is expected to continue screening staff, visitors, and patients, and keeping social distancing restrictions for the next 18 months. Some physical changes, such as physical barriers placed on Emergency Department waiting room chairs, will remain. She noted that these changes impact patient flow and capacity.

6) <u>ZUCKERBERG SAN FRANCISCO GENERAL HOSPITAL REGULATORY AFFAIRS STATUS REPORT</u>
Adrian Smith, ZSFG Director Regulatory Affairs)

<u>Commissioner Comments</u>:
Commissioner Green asked for more information regarding workplace violence prevention and response activities. Mr. Smith stated that there are four parts to the Abatement plan:

- CPI training, which is due to start in the next month. This training gives de-escalation training.
- Documentation of events, response, and follow-up
- Environmental Safety, with a focus on the Emergency Department and Psychiatry Department
- Employee Resources, including feedback to staff regarding events, and formalization of referring employees to EAP and in-house counseling services after events occur.

7) <u>ZUCKERBERG SAN FRANCISCO GENERAL HOSPITAL (ZSFG) MEDICAL STAFF REPORT</u>
Clare Horton MD, ZSFG Chief of Staff, presented the item.

Commissioner Comments:
Commissioner Chow questioned whether the catheter placement placement requirements should be removed from the Nephrology privileges. Dr. Horton recommended moving forward with consideration of approval and the Commission will received a future update.

Regarding the OBY/GYN Standard Procedure revision, Commissioner Green asked for more information regarding how the criteria for completion of specific procedures and how those procedures are reviewed, chart review versus proctoring, are developed and reviewed. Dr. Horton noted that there is a arduous committee process to review these criteria and noted that this has not been scheduled to be reviewed for this privilege. However, she will take back the Commissioner's comments to her colleagues for consideration.

Action Taken: The Health Commission unanimously approved the following items:

- OB-GYN STANDARD PROCEDURE REVISION
- ANESTHESIA STANDARDIZED PROCEDURES
- NEPHROLOGY PRIVILEGE LIST

8) LHH CEO REPORT

Michael T. Phillips, FACHE, LHH CEO, presented the item.

Commissioner Comments:
Commissioner Bernal welcomed Mr. Phillips in his role as CEO.

Commissioner Green asked for a general update on how LHH residents are doing during shelter-in-place. Mr. Phillips stated that he has been pleasantly surprised at how well residents have dealt to the shelter-in-place situation. He noted that importance of Facetime and other tele-visit technology in keeping residents connected with their families, friends, and, community. He noted that there are no current plans for in-person visitation.

Commissioner Chow asked for an update on plans for allowing visitors. Mr. Phillips noted that LHH continues to consider all of its options regarding COVID-19 prevention and will continue to work with DPH leadership and consult with experts in planning for any changes in visitation. Ms. Talai noted that visitors are allowed for those LHH residents who are at the end stage of their lives.

Commissioner Chung noted the importance of end-of-life visits and thanked LHH for putting this policy in place. She asked if LHH is using telehealth. Dr. Hathaway stated that LHH has in-house nurses and physicians who provide in-person care.

9) LHH REGULATORY AFFAIRS REPORT

Nawzaneen Talai, MPH, Manager of LHH Administration, presented the item.

Commissioner Comments:
Commissioner Bernal thanked Ms. Talai for the presentation of this item.

10) LHH HOSPITAL-WIDE POLICIES AND PROCEDURES

Nawzaneen Talai, MPH, Manager of LHH Administration, presented the item:

Action Taken: The Health Commission unanimously approved the item.

11) OTHER BUSINESS:

This item was not discussed.

12) CLOSED SESSION

A) Public comment on whether to convene in closed session and all matters pertaining to the closed session.

B) Vote on whether to hold a Closed Session (San Francisco Administrative Code Section 67.11)

C) Closed Session Pursuant to Evidence Code Sections 1156, 1156.1, 1157, 1157.5 and 1157.6, and 1157.7; Health and Safety Code Section 1461; San Francisco Administrative Code Sections 67.5, 67.8, 67.8-1, and 67.10; and California Constitution, Article I, Section 1.

CONSIDERATION OF ZUCKERBERG SAN FRANCISCO GENERAL HOSPITAL MEDICAL STAFF CREDENTIALING MATTERS

CONSIDERATION OF LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER MEDICAL CREDENTIALING MATTERS

CONSIDERATION OF PERFORMANCE IMPROVEMENT AND PATIENT SAFETY MINUTES

RECONVENE IN OPEN SESSION:

1. Discussion and vote to elect whether to disclose any portion of the closed session discussion that is not confidential under Federal or State law, The City Charter, or Non-Waivable Privilege (San Francisco Administrative Code Section 67.12(a).) (Action Item)
2. Possible report on action taken in closed session (Government Code Sections 54957.1(a) and 54957.7(b) and San Francisco Administrative Code Section 67.12(b).)

Action Taken: The Committee unanimously voted not to disclose information discussed in closed session.

13) ADJOURNMENT

The meeting was adjourned at 5:42pm.